
 <p><b>Roadform House, Milber Trading Estate Newton Abbot, Devon, TQ12 4SG Tel: 01626 331564 – Fax: 01626 332564 QUALITY MANUAL - LEVEL 1</b></p>	Section <b>QAM 6</b>	Issue <b>2</b>	Rev <b>1</b>
	Authorised by 		
	E.Potter Date : <b>21/03/18</b>		
Subject: <b>QUALITY POLICY</b>	Distribution <b>Surfacing &amp; Groundworks Offices</b>		

## QUALITY POLICY

The quality of a product or service may be regarded as the overall ability to satisfy the requirements of the customer, Roadform Civil Engineering Co. Ltd, is a Private Limited Company specialising in the Provision of Groundwork Services

It is the policy of Roadform Civil Engineering Co. Ltd, to consistently satisfy the agreed client and other interested parties requirements by supplying services and products to a high standard. This objective is achieved by operating a Quality Management System as part of its Continual Improvement Programme which is used to control and monitor the operation of the company. This is designed to conform to the requirements of ISO 9001:2015 and NHSS 16. Any additional agreed client or legal requirements shall be achieved via a specific Quality Plan.

Quality to Roadform Civil Engineering Co. Ltd, means not only meeting our customer and other interested parties, both internal and external requirements with regard to the products and services provided, but where possible exceeding those requirements.

Staff are given adequate Quality Systems Awareness Training and full training applicable to their job function. They are also provided with a copy of this policy statement via the company local area network.

Within this Quality Policy and manuals is the organisational structure and authorities for staff. Each individual has the responsibility to ensure that all activities affecting the quality of the service provided are carried out in accordance with this policy.

The Company is committed to continuous improvement of its overall business and quality management systems with regard to services provided, and our internal systems and processes, thus ensuring that Roadform Civil Engineering Co. Ltd, achieves optimum quality, reliability, service and efficiency.

### The Company Objectives are:

- ◆ to ensure that the product and service meets the customer and interested party needs, both internal and external;
- ◆ to supply product and services which conform to specified requirements and to provide objective evidence of such conformance;
- ◆ to ensure that inspection requirements are determined and satisfied throughout all phases of work;
- ◆ to develop and maintain quality consciousness amongst all management, staff and operatives.

The scope of this quality policy and these objectives extend to all activities undertaken by the Company in the provision of groundwork services.

Specific objectives will be set by management annually and reviewed, updated and developed at our management meetings

The Company's quality assurance policy is authorised and has the full commitment of the Managing Director as is confirmed by the signature which appears below.

Signed : 

Edgar Potter Managing Director